



Orientation to the Memorial

The first portion of the memorial, the Memorial Plaza, is complete. The Memorial Plaza is a viewing area adjacent to the crash site of Flight 93. During your group's visit, your members will find many resources to aid in understanding the Flight 93 story.

After parking, visitors can proceed to an outdoor exhibit area and Visitor Shelter where they may:

- speak with National Park Service Rangers and Volunteers
- pick up an informational brochure
- view panels which relate the Flight 93 story in text and photographs
- experience a cell phone tour, discover the story of Flight 93 and explore the memorial through your cell phone/smart phone. Visitors can dial the audio tour directly or scan QR codes to connect to the memorial's mobile website. The cell phone tour number is 814.619.2065.
- visitors may gather at the flagpole for interpretive talks which are offered seasonally as scheduled by Rangers and Volunteers



Frequently Asked Questions and Key Points

- The memorial is a place for quiet reflection and expressions of respect.
- There is no fee to visit.
- Plan to spend at least 45 minutes to visit, allow for more time during peak visitation.
- Peak visitation typically occurs Friday-Sunday late April through October, anticipate large crowds and the potential for limited parking.
- Restrooms are available; there are facilities for 5 people at a time.
- No food, drink or merchandise is available.
- The memorial is out of doors; please dress appropriately for the weather.
- The distance from the Bus Drop off to the Wall of Names is almost 1600 feet (one way). Wheel-chairs are available for use; ask a park ranger for assistance.
- Visitors are welcome to leave small tributes at the Wall of Names or in designated places on the plaza walkway.
- Only service animals are permitted inside the memorial area. Pets are permitted in the parking area provided they are on a leash and owners clean up after their pet.

Some Activities at the Memorial Require Special Permission

If groups or individuals wish to conduct a special ceremony or program, a permit may be necessary. Contact the memorial or Group Visits Coordinator for further information.

Some examples of activities that may require a permit or other permission:

- Non-NPS sponsored educational talks, programs or activities
- Wreath laying services, religious services and readings
- Large groups, Car cruises, motorcycle runs, bicycle rides, running/walking events
- Public demonstrations or assemblies, etc.
- Musical instrument, singing and dance performances
- Commercial filming or photography
- Distribution and/or sale of printed matter related to free expression of opinion

Parking

Buses and Motorcoaches

- Plan additional time into your visit to allow for parking and traffic congestion during peak times and seasons.
- **Use the signed Bus Drop-Off area for deboarding. No buses/vehicles may park or wait at the horseshoe turn.** The bus drop-off area is large enough for only 3 buses at one time. Groups with multiple buses should plan to stagger their arrival.
- **After drop-off, the driver will park the bus in the oversized vehicle parking, which has pull-through spaces.** Buses may briefly return to drop-off area to pick up visitors.
- To protect the atmosphere of the memorial, **do not idle buses in the parking lot.**
- **If the large vehicle parking is full, drivers will be asked to wait at an adjacent parking lot and return at a pre-determined time to pick up visitors.*

Individual Vehicles (cars, motorcycles, vans, etc.)

- Plan additional time into your visit to allow for parking and traffic congestion during peak times and seasons.
- Please car-pool as much as possible. Parking may be limited and is first come, first served.
- There is one primary parking area and two overflow parking areas. The overflow parking areas are gravel. When bringing a motorcycle, please remember to bring a plate or coaster for the kickstand.

Construction Notice, Please Excuse Our Dust

Construction of the Visitor Center is anticipated to begin in early summer of 2013. Once construction begins, visitors should stay alert for moving construction equipment and observe all safety and construction zone signs. The public is not permitted in the construction area. Visitors may anticipate minor disturbances in their visit from noise or dust. Minor traffic delays should be anticipated. Memorial staff will make all efforts to notify the public and scheduled groups of any major delays.

Please contact the Group Coordinator for more information on their visit, via email or calling (814) 893-6322.