# Cave Tour & Ticket Policies

# Pets in the Park

- Hot cars are animal killers. Please leave your pets at home. If this is not possible, there are boarding options available in and around Cave Junction
- Pets must be leashed and are prohibited on all trails, as they can disturb wildlife and attract larger predators.
- Service animals are welcome at the Monument & Preserve in many areas where pets are prohibited, including the Visitor Center and hiking trails above ground.
- Please clean up after your pet.

## Covid-19 Restrictions

Separate party groups are required to socially distance from each other, as well as the tour guide, while inside the caves. Markers have been placed where possible to assist with keeping the correct distances for your safety. All unvaccinated members are required to wear a federally recognized facial covering during the entirety of the tour, including children. Face shields and masks with ventilators are not acceptable face coverings and will not be permitted. Failure to follow these guidelines will result in denied entry or removal from the cave and refunds will not be issued.

# Getting To the Park

- The caves are located 20 miles Southeast of Cave Junction, OR on Hwy 46. Arrive a little early. Allow a minimum of 60 minutes of drive time to arrive in the cave tour parking lot. Also allow yourself 10 minutes to allow your stomach to settle and for gathering any belongings before walking the 900 feet from the parking lot to the tour meeting area. DO NOT rely on GPS devices estimated arrival times.
- Your safety is important to us. Please take your time as the road is winding, narrow, and mountainous. Maintain your lane at all times. The last eight miles are NOT recommended for large RV's for travel trailers.
- There is no food or lodging at the Monument. Please pack a lunch or eat before you go.

# **Meeting Your Tour**

- All party members should walk 900 feet from the parking lot to the tour meeting area outside the Oregon Caves Visitor Center together. Don't forget your ticket.
- Bring a light jacket and closed toed shoes with good traction. The cave temperature is 44 degrees (7 Celsius) year round.
- Cameras are permitted on the tour, but please leave all other items in your vehicle.
   Lockers are available at the Oregon Caves Visitor Center for your convenience. Cost is one quarter, which will be returned to you when you retrieve your items. (See list of prohibited items).

# Help Preserve and protect

- DO NOT wear any clothing or any other gear worn in any other caves or mines.
   Help prevent the spread of White-Nose Syndrome.
- DO NOT touch or lean on the cave walls or formations. The oils, salts, detergents and lint on your skin and clothes will discolor the formations.
- Take only pictures and leave only footprints. Collecting of materials within the monument boundaries is prohibited and can be a heavily fined.

### **More Information**

Oregon Caves National Monument & Preserve

19000 Caves Hwy Cave Junction, OR 97523

www.nps.gov/orca

541-592-2100 ext. 2262

# Refunds & Exchanges

- Your ticket is only guaranteed for the date and time for which it was purchased for. Late arrival can result in denied cave entry. Refunds are not available for late arrivals.
- For safety reasons, children must be a minimum of 42 Inches tall (107cm). Refunds are not available for children measuring under the height requirement or for the adult that must remain with the child.
   Childcare services are not available.
- Senior and access passes must be used at the time of the original purchase. No refunds.

### Prohibited Items\*

- Camera bags, backpacks, purses and waist packs.
- Food, drinks, gum and candy.
- Tripods, mono pods, selfie sticks and other camera accessories.
- Tobacco, vape pens, and all other smoke and smokeless accessories.
- Crutches, hiking sticks and trekking poles.
- Animals.